

# Terms and Conditions

Whilst every care will be afforded to your pet / pets, all animals are boarded entirely at the owners risk. We employ the most rigorous cleaning and hygiene regimes. However, we wish to advise all pet owners that there is always an increased risk of the transmission of any diseases between animals in a boarding situation.

All dogs must be fully vaccinated against Distemper, Hepatitis, Leptospirosis and Parvovirus.

All cats must be fully vaccinated against Enteritis and feline respiratory disease (flu).

These inoculations are normally administered annually. Proof of vaccination must be provided when your pet arrives for boarding.

Dogs do not have to be inoculated against Bordetella (canine cough). However it is strongly recommended. If administered the inoculation must be completed at least 10 full days before boarding in order to have time to become fully effective. (Please note Mayfield will take no responsibility for any veterinary costs incurred if uninoculated dogs contract this disease during boarding)

Mayfield holds insurance covering dogs and cats during boarding. (Pre-existing medical conditions are not covered under this policy.) Please ask to view full details if required.

Mayfield reserves the right to act on the owners behalf in the event veterinary treatment is required for any boarding animal and to follow veterinary advice in relation to any treatment required including euthanasia on veterinary advice. Any such treatment will be chargeable to the animal's owner if not covered under the terms of our insurance policy.

Mayfield cannot be held responsible for any injuries sustained as a result of animals sharing accommodation at the owner's request.

Boarding fees are recorded on the booking form and are payable on collection of pet/ pets by cash or cheque.

Please note departure day will become chargeable if pets are not collected before 12 noon.

Any animal not collected within 15 days of the stated departure date will be referred to a local animal rescue society, sold or disposed of accordingly, unless communication from the owner or person acting on behalf has been received and if all reasonable attempts by Mayfield to contact the owner have failed.

## Opening Times:

Monday, Friday and Saturdays: 10am to 12pm **and** 3pm to 5:30pm

Tuesday, Wednesday, Thursday and Sunday: 10am to 12pm

Please take note of our opening hours. You will not be able to drop off or collect your pet outside these terms.

If you are delayed on your return journey or in cases of genuine emergency please contact us on:  
**01383 721698 or 07895 029491**